

# Heating Element Reversal Guide

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1. Turn off the towel warmer and ensure that the power supply is disconnected.
2. Remove towel warmer from wall by loosening the four set screws located on the bottom of the brackets.
3. Turn the towel warmer upside down.
4. Remove the element using a 27mm wrench.
5. Turn towel warmer on a 45° angle so that any air bubbles that may be inside come out.
6. Remove the blanking plug on the other side of the towel warmer.
7. Take out the element and put it where the blanking plug was and vice versa.
8. Tighten the element and the blanking plug, but do not over tighten as it may crush a seal. 12-foot pounds if using a torque wrench.
9. Reinstall the towel warmer on the wall.
10. After heating the towel warmer for 2 hours, loosen the bleed valve located at the top back of the towel warmer. If there is no bleed valve, instead loosen the sealed plug on the top of the towel warmer using an 8mm Allen wrench. **Use caution** – You should hear air being released from the towel warmer. Retighten bleed valve or sealed plug.

If you have any questions at any point during the process, please call **1-877-757-8930** and a representative can walk you through it!

